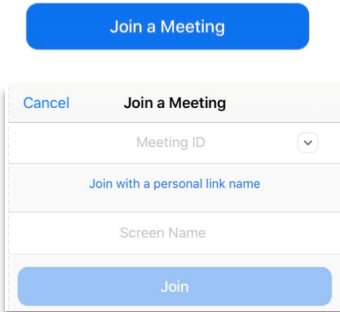
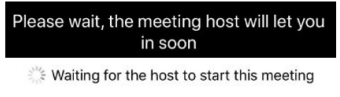
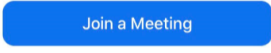
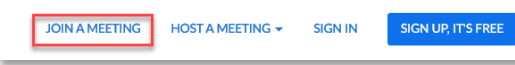
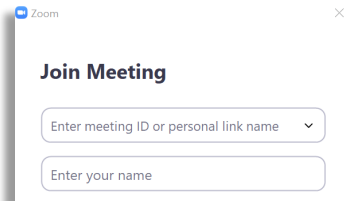
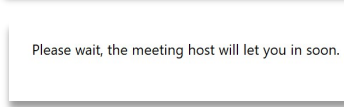
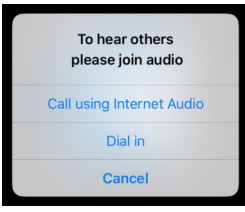
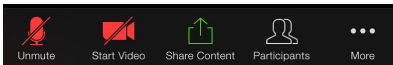

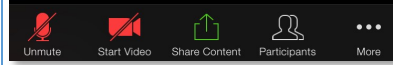




You will receive an email from Choctelehealth@choc.org with your provider's Zoom Meeting Link or Meeting ID.



iOS or Android Mobile Device	Desktop or Laptop Computer
<p>Download the application from Apple App Store or Google Play Store: ZOOM Cloud Meetings</p>	<p>Click the link from the email and follow the instructions on opening Zoom to download or click start from your browser.</p>
<p>Time of Appointment:</p> <p>1. A) Click link from email to be directed to Zoom OR B) go straight to your zoom App if you have the Meeting ID.</p> <p>2B. Choose Join a Meeting</p>  <p>3B. Enter the 10 digit Meeting ID, and then your child's name as the screen name. Click Join.</p> <p>4. Stay in virtual waiting room until physician admits you.</p> 	<p>Time of Appointment:</p> <p>1. A) Click link from email to be directed to Zoom OR B) go straight to Zoom Software or website if given the Meeting ID.</p> <p>2B. Choose Join a Meeting</p> <p>Software:</p>  <p>Website:</p>  <p>3B. Enter the 10 digit Meeting ID, and then your child's name as the name. Click Join.</p>  <p>4. Stay in virtual waiting room until physician admits you.</p> 
<p>Joining Audio & Video:</p> <p>1A. Apple: "Call using Internet Audio"</p> <p>1B. Android: "Call via Device Audio"</p> <p>2. If these icons on the bottom left hand Corner are red, your audio and video are off. Click the icons to turn them on.</p>  	<p>Joining Audio & Video:</p> <p>1. Click "Join with Computer Audio"</p>  <p>2. If these icons on the bottom left hand Corner are red, your audio and video are off. Click the icons to turn them on.</p> 
<p>Audio Trouble: If accessing audio via the internet is not possible transfer to DIAL IN.</p> <ol style="list-style-type: none"> 1. Select More on the lower right of phone 2. Select Disconnect Audio 3. Select Join Audio, Dial in, select one of the toll-free numbers,  select Call then Dial 4. The call will automatically connect you to the meeting audio. Click the pop-up message to return to the video session. 	<p>Audio Trouble: Disconnect from computer audio transfer to DIAL IN.</p> <ol style="list-style-type: none"> 1. Click on the arrow  2. Select Switch to Phone Audio 3. With phone in hand, dial one of the toll-free numbers, when prompted enter the Meeting ID + # and the participant ID 4. Done

Other Troubleshooting Tips:

1. **On a desktop and cannot download or run the Zoom Application?**
Click **Join from your web browser.**
2. **Got disconnected?**
Click the video link again to enter the waiting room and rejoin the session.
3. **Additional Technical Support Needed?**
Call Zoom at 1-888-799-9666