

Getting Access to Zoom for CHOC Telehealth

Part 1: Obtaining your CHOC Telehealth Zoom Account

1. Email Dana Nguyen, Telehealth Coordinator, to request access to a Zoom account. **NOTE:** Access must be granted and account set up by CHOC's Telehealth Team in order to be included in our HIPAA compliant licenses and allow us to troubleshoot/administrate your account. **DO NOT** create an account on your own.

A. Email: dana.nguyen@choc.org

B. Subject Line: Zoom Telehealth Account

C. Include: Your name, email, and division

Optional: If more than one provider in your clinic requires access, please compile information and include in one email.

2. Dana will respond within 24 hours confirming account was created with next steps.

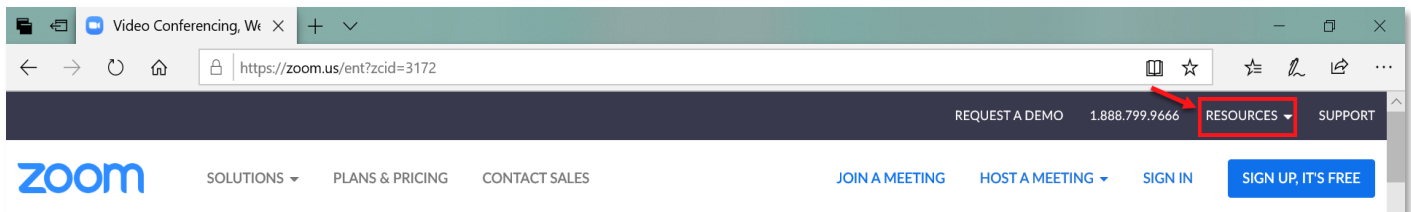
A. Activate Your Zoom Account – You will receive an email from Zoom with instructions to activate your account and set your password. **TIP:** Search “no-reply@zoom.us” to quickly locate this email.

3. If you do not receive confirmation within 24 hours, please follow up with Dana Nguyen.

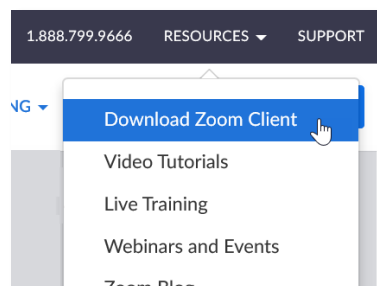
Part 2: Download Zoom Software Client or Application

4. Go to the website: zoom.us

5. Go to the “Resources” in top right hand corner



6. Click “Download Zoom Client” to see list of where to download the software



[Downloads for Your Devices](#)

A. Using Desktop or Laptop? Use link for “Zoom Client for Meetings”

B. Using Mobile Device? (iPad, iPhone, Android Phone, etc) Go directly to Apple App Store or Google Play Store and download “Zoom Cloud Meeting”