

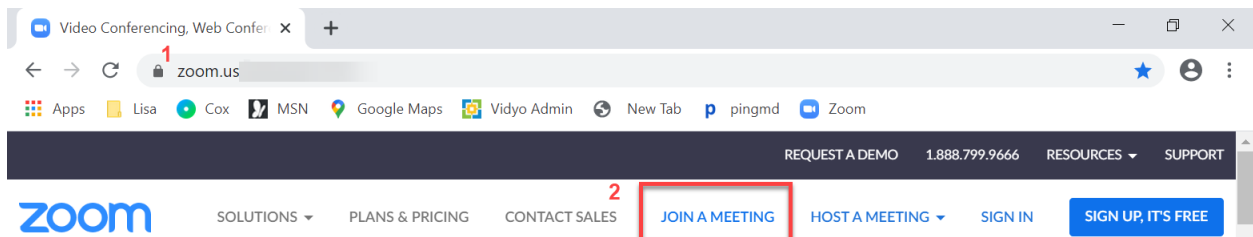
## Creating a Telehealth Instant Video Session

Examples of when to use:

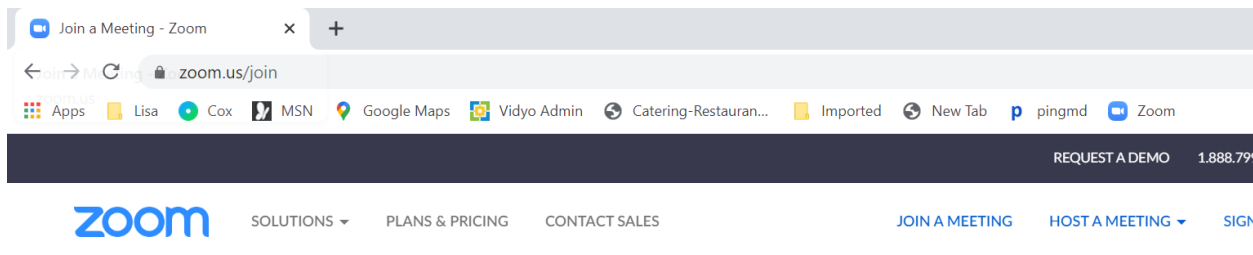
1. The patient does not have an email to receive the telehealth information
2. Staff does not have an assigned CHOC email address to send telehealth information on behalf of [choctelehealth@choc.org](mailto:choctelehealth@choc.org)
3. If parent/guardian is struggling to understand the instructions of receiving the information via email.
4. If parent/guardian cannot read or primary language is other than English

### Script for clinical staff offering a telehealth session for a patient while on the phone:

1. At the time of the appointment, you will go to the internet (browser, such as Google, Chrome, Safari, etc.) and type **Zoom.us** in the address bar (the area on the top of the internet page.



2. Once on the Zoom website, select **Join a Meeting**
3. Enter the **Meeting ID number** (10 numbers) I provided you
4. Select **Join**



## Join a Meeting

5. If the physician has not joined the meeting you get a message to wait for the host to start the meeting.
  - a. If the physician has joined, you will be placed in a (virtual) waiting room, and the physician will admit you when ready to start video session.

