



CHOC Children's Financial Assistance Summary

Children's Hospital of Orange County is committed to providing quality emergent and necessary medical care to all patients regardless of the patient's financial status. If you do not have health care insurance, you may qualify for one of the government sponsored health care plans or you may be eligible to purchase insurance through the Covered California Health Exchange. Information about insurance coverage can be obtained from the following: www.coveredca.com, www.california-health-insurance.org/. Covered California also has individuals trained to help assist you with application for coverage. For assistance contact Children's Health Initiative of Orange County 1505 E 17th St Suite 121 Santa Ana, CA 92705, Telephone number: 714 619-4050. The Financial Counselor at CHOC is here to assist you with information about eligibility for state programs such as Medi-Cal and CCS. Please call 714 509-4981.

Patients who meet the established FAP criteria may be eligible for 75% to 100% reduction of their CHOC bill. Families that are verified at 400% or less of the Federal Poverty Limits (FPL) will receive 100% reduction of their CHOC bill. In providing charity care, CHOC Children's is required by law to consider the amounts generally billed to individuals who have insurance covering emergency or other medically necessary care ("Amounts Generally Billed" or "AGB") and to guarantee that patients accepted for charity care will not be charged more than AGB for other medically necessary services.

The most recently published Federal Poverty Limits will be used in the assessment of a family qualifying for the CHOC Financial Assistance Plan. Financial documentation, such as current tax return records, income verification, as well as bank statements may be required to determine eligibility.

Families may obtain a copy of the CHOC FAP application in English or Spanish by calling the CHOC Family Payment Center at 714 509-8600. A Family Payment Center representative may provide assistance in understanding the process on how to complete the FAP application. Families may also obtain the CHOC FAP application by visiting the CHOC Children's website at CHOC.org.